



Rear-Entry
Simple Stow™
built on the
Toyota Sienna
Hybrid



Operator's Manual

Congratulations

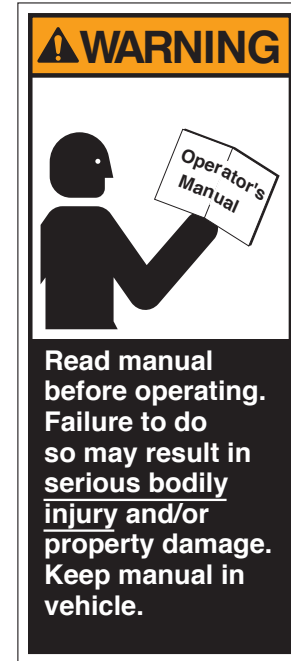
The BraunAbility® employee family thanks you for purchasing your new wheelchair accessible vehicle. We design and build each BraunAbility® vehicle for reliability, quality and safety. Our founder, Ralph Braun, instilled that ethic from day one, and we live by that commitment today.

This manual includes operating instructions, safety precautions and maintenance procedures for your new vehicle. As long as it's properly maintained and operated, your BraunAbility® vehicle will provide mobility freedom for years.

Thank you again for your business, and enjoy your independence!

Sincerely,

The BraunAbility® Family



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WARRANTY AND REGISTRATION

Examine your vehicle for any damage. Should any damage have occurred during delivery, notify the carrier at once with any claims.

Review the service agreement, delivery checklist and warranty registration form with your sales representative. The form must be signed by the consumer and retailer. A hard copy is available upon request.

The warranty registration form must be processed electronically by the sales representative to activate the warranty. See the Warranty Booklet for detailed terms and provisions applicable to this vehicle.

Record the last eight digits of the vehicle identification number (VIN) in the space provided for future reference. This information must be provided when filing a warranty claim or ordering parts.

The image shows a form titled "BraunAbility Mobility Conversion Service Agreement, Vehicle Delivery Checklist, and Warranty Registration". The form includes fields for Customer Name, Address, City, State, ZIP, and VIN. It contains several sections of text, including "THE BRAUN CORPORATION MOBILITY CONVERSION SERVICE AGREEMENT" and "WARRANTY REGISTRATION". There are also sections for "Being Mobility Refuser" and "Being Mobility Refuser". The form is signed by the Customer and the Retailer.

Vehicle Identification Number (VIN) _____

BraunAbility® wheelchair accessible vehicles are designed to provide mobility independence for wheelchair passengers. Familiarity with proper operation and maintenance procedures will help ensure safe, trouble-free operation.

We encourage transit personnel (drivers and wheelchair attendants) to review the material contained in this manual with your sales representative, before attempting operation. Any questions or concerns can be addressed at that time.

This manual addresses standard features as well as options. Refer to the instructions applicable for your vehicle, and disregard information that does not apply. Contact Customer Care at 1-800-488-0359 if any of this information is not understood.

Store this manual in the vehicle along with your OEM owner's manual.

If you experience an operation problem or there is any sign of wear, damage, or other abnormal condition, contact your sales representative or call 1-800-488-0359. One of our Customer Care representatives will direct you to an authorized service center.

FEATURES

Hybrid Vehicle: This wheelchair accessible vehicle is built on a hybrid chassis. Hybrid vehicles utilize combustion and electric motors to propel the vehicle. Using the strengths of both combustion and electric motors translates to improved fuel efficiency and reduced exhaust emissions.

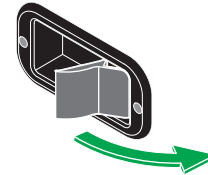
Floor Plan: Lowered floor with single wheelchair position. The Simple Stow™ ramp allows 2nd row OEM bench seat occupancy and luggage space at rear when the ramp is not in use. A two-passenger fold-a-way seat is available as a rear seating option. See Figure 1 on page 6.

Lowered Floor from Rear Hatch: This feature provides additional headroom and reduces the slope of the ramp when deployed. Commercial grade flooring is featured throughout the lowered floor area.

Ground Clearance: The lowered floor results in reduced ground clearance. Be aware of limited ground clearance.

Rear Hatch: Rear hatch provides 56" ADA vertical opening (with entrance lighting and interlock).

Hatch Release: Rear hatch is equipped with an interior hatch release. Pull release to unlatch door. Open door.



Ramp: The rear entry wheelchair accessible vehicle features an ADA-compliant manually operated Simple Stow™ ramp (32-1/2" usable width).

Entrance/Ramp Lighting: ADA-compliant entrance/ramp lighting that functions in sync with the OEM interior lights (activated by doors, lift gate or dimmer control).

Park Interlock: The rear hatch must be fully closed before the transmission can be shifted out of Park.

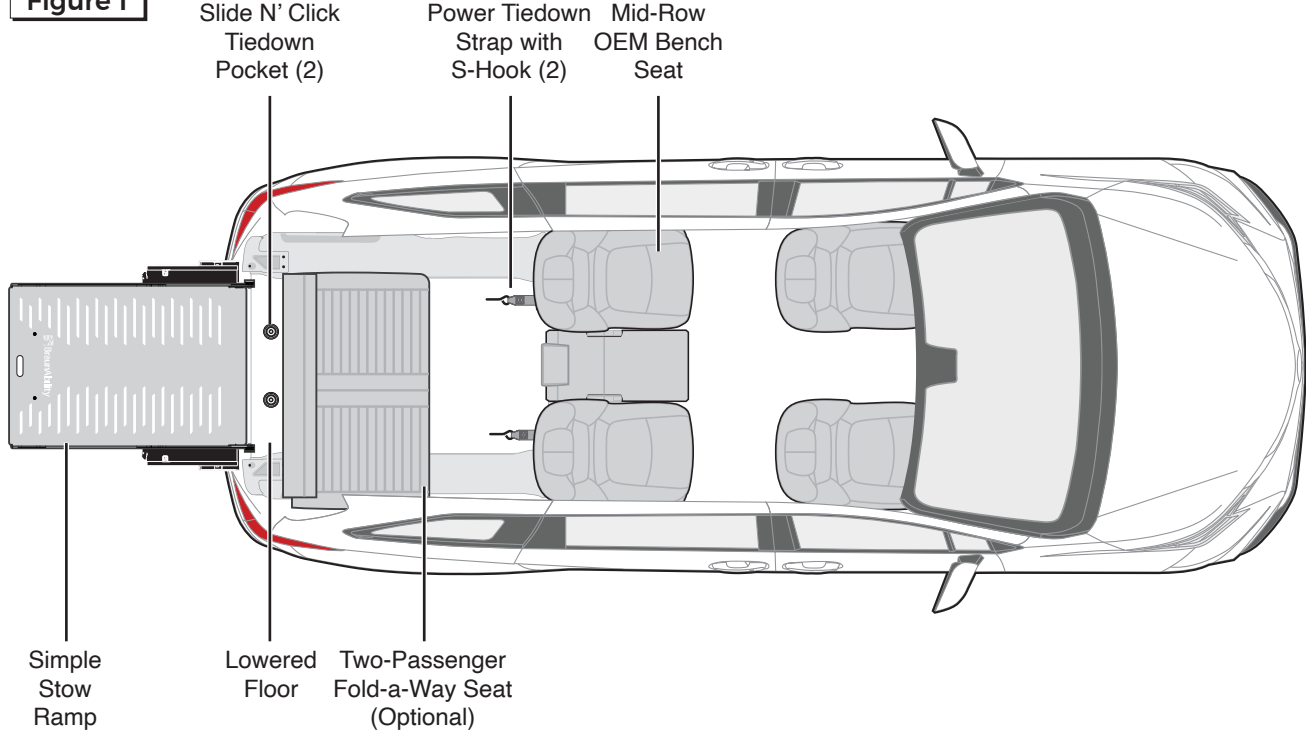
Forward-Facing Wheelchair Tiedown and Occupant Restraint System: Floor pockets and front power retractor belts (anchorage points) provided in the lowered floor area can be utilized for restraint of a wheelchair passenger. See Figure 2 on page 25 for Slide N' Click pocket and power retractor (anchorage point) locations and wheelchair positions.

One Forward-Facing Wheelchair Tiedown and Occupant Restraint Belt Kit is supplied for the tie down of one wheelchair and restraint of an occupant. The belt/tiedown kit is used in conjunction with the floor pockets and power retractors (anchorage points).

Auxiliary Power Supply for Dealer-Installed Power Seat or Electric Tiedowns: This power source is available to accommodate adaptive driving systems custom tailored for the individual (purchased from and installed by your local mobility sales representative). See pages 32-35.

FEATURES

Figure 1



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SAFETY PRECAUTIONS

Safety Symbols

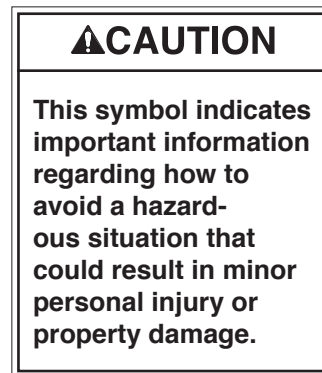
SAFETY FIRST! Know That....

A All information contained in this manual and supplements (if included), is provided for your safety. Familiarity with proper operation instructions as well as proper maintenance procedures are necessary to ensure safe, trouble-free operation. Safety precautions are provided to identify potentially hazardous situations and provide instruction on how to avoid them.

B



C

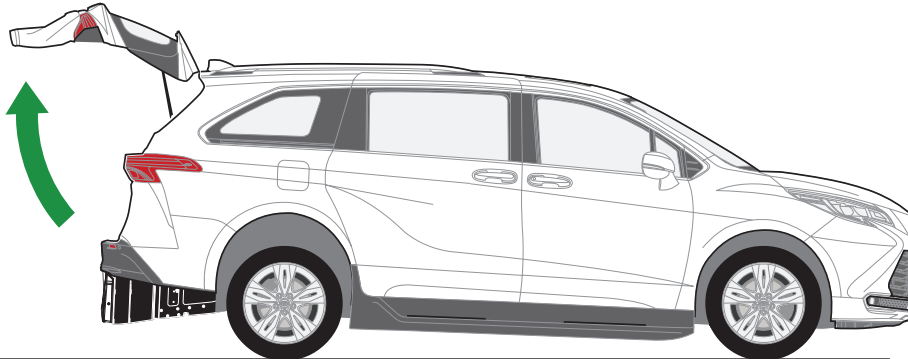


D Note: Additional information provided to help clarify or detail a specific subject.

These symbols will appear throughout this manual and may appear on labels posted in your vehicle. Recognize the seriousness of this information.

Before Operation

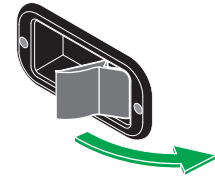
Before utilizing conversion features, park the vehicle on a level surface away from vehicular traffic. Place the vehicle transmission in Park and engage the parking brake.

**Entrance Lighting**

Entrance lighting functions in sync with the OEM interior lights (activated by doors, lift gate or dimmer control).

Rear Hatch Operation

Rear hatch operation has not been affected by the conversion. Refer to the OEM manual for rear hatch procedures.

Hatch Release

Rear hatch is equipped with an interior hatch release. Pull release to unlatch door. Open door.

Park Interlock

The rear hatch must be fully closed before the transmission can be shifted out of Park.

OPERATION

12V Accessory Battery General Information

Hybrid vehicles rely on the High Voltage (HV) System (HV battery, HV inverter, and HV generator) to provide power for many vehicle systems, such as the power train, HVAC and others. Since this vehicle does not rely as heavily on a 12V system like a conventional vehicle would, the 12V accessory battery's power is reduced. Once running, the vehicle's onboard systems will maintain the 12V accessory battery. Refer to the OEM manual for reference the 12V accessory battery.

Guidelines for Charge Retention 12V Accessory Battery

Items that will help prevent 12V accessory battery drain, when not in use:

Do not leave key fob in vehicle.

Do not leave any door open.

The conversion systems functions are powered by the 12V accessory battery and can impact the charge of the 12V accessory battery.

Battery Maintenance Guidelines & Recharging

In case of 12V accessory battery charge loss, adhere to all OEM precautions and procedures when recharging the 12V battery.

12V accessory battery precautions, location, maintenance guidelines and recharging procedures have not be effected by conversion. Refer to OEM manual.

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SIMPLE STOW RAMP OPERATION

Simple Stow Ramp Terminology

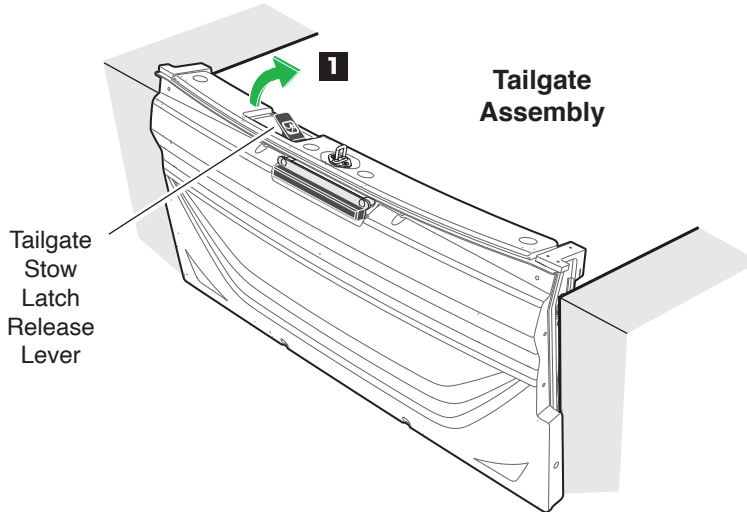
On Floor Stow: When not in use, the simple stow (sliding) ramp rests (stows) on the vehicle floor. The ramp is deployed (extended) to the fully deployed position for wheelchair passenger boarding and exiting. The term deploy indicates the extending (outward) motion of the ramp to the deployed position. Stow is the retracting (inward) motion of the ramp to the (stowed) position on the vehicle floor.

Vertical Stow: The ramp is folded (raised) to the vertical stow position when a wheelchair passenger is being transported.

Ramp Access Tailgate

The independent tailgate must be manually opened and closed by an attendant before ramp operation (deployed and stowed).

Pull the tailgate stow latch release lever **1**, and carefully deploy and stow the spring-assisted tailgate.



SIMPLE STOW RAMP OPERATION

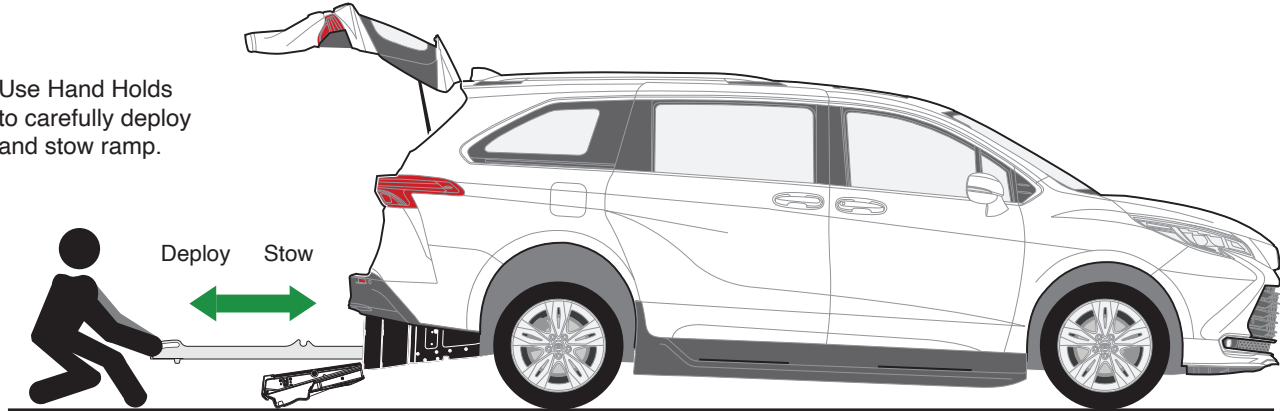
Simple Stow Ramp Operation

The ramp is manually deployed and stowed by an attendant. Three oval-shaped hand hold slots are provided, (one on each side of the ramp and one in the center of the ramp platform).

The simple stow ramp is deployed and stowed the ramp using the hand holds. See following pages for deploy, stow and stow vertical operations.

Keep clear of the ramp mechanism when stowing and deploying the ramp. Remember to use good body mechanics when stowing and deploying the ramp.

Use Hand Holds to carefully deploy and stow ramp.



SIMPLE STOW RAMP OPERATION

Simple Stow Ramp Deploy

Carefully deploy the ramp using the hand holds.

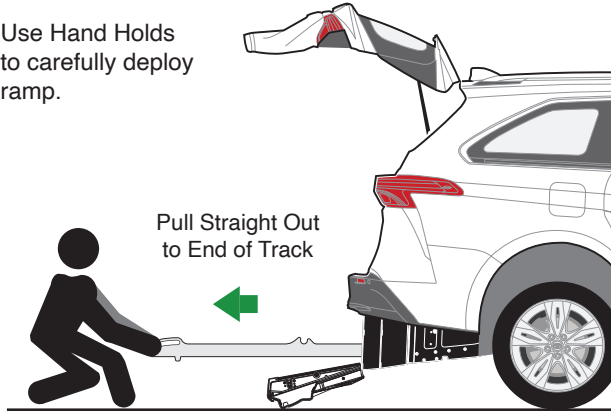
Lift the ramp so that it is parallel to the vehicle floor before manually deploying.

Pull the ramp straight out of the vehicle (avoid binding the ramp). Be sure to pull the ramp outward until the ramp rollers reach the end of wall mounted slide tracks. See ramp detail on the next page.

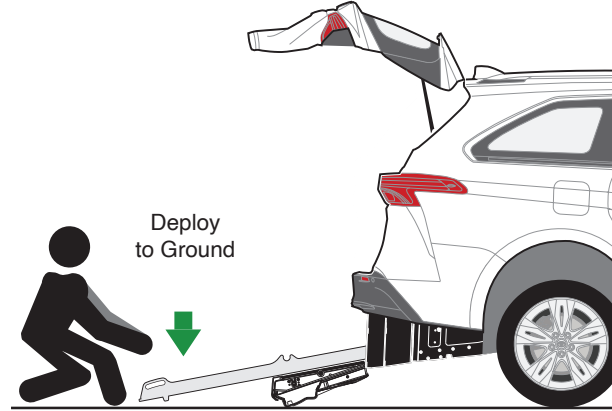
Deploy the ramp to the ground.

Confirm ramp rollers are at the end of slide track and ramp is fully deployed to ground before loading!

Use Hand Holds to carefully deploy ramp.



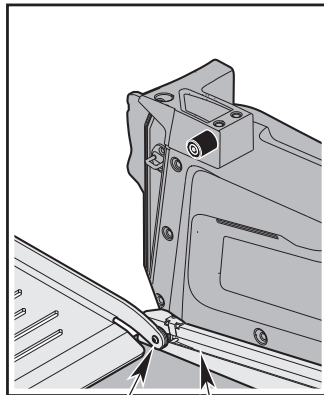
Deploy to Ground



SIMPLE STOW RAMP OPERATION

Keep clear of the ramp mechanism when deploying the ramp. Remember to use good body mechanics when deploying the ramp.

Ramp Detail



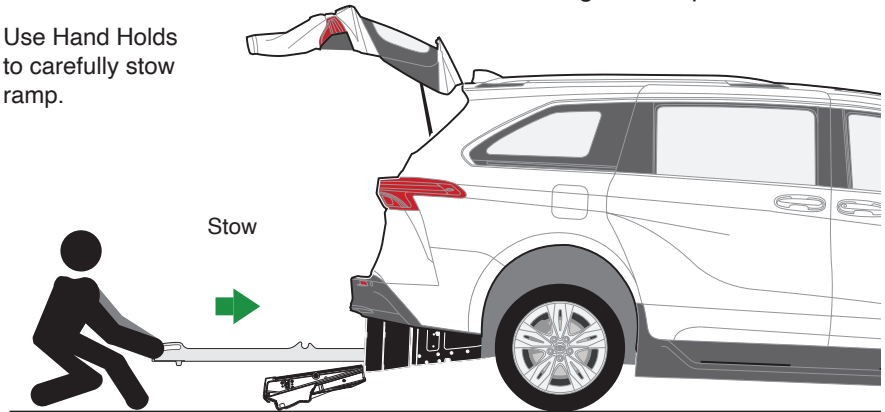
Ramp Roller
Slide Track

Simple Stow Ramp Stow

Carefully stow the ramp using the hand holds.

Lift the ramp so that it is parallel to the vehicle floor before manually stowing. Push the ramp straight in to the vehicle (avoid binding the ramp).

Use Hand Holds to carefully stow ramp.



Be sure to push the ramp inward until the ramp rollers reach the top of wall mounted slide tracks. Stow ramp on vehicle floor.

Keep clear of the ramp mechanism when stowing the ramp. Remember to use good body mechanics when stowing the ramp.

SIMPLE STOW RAMP OPERATION

Simple Stow Ramp Vertical Stow Position

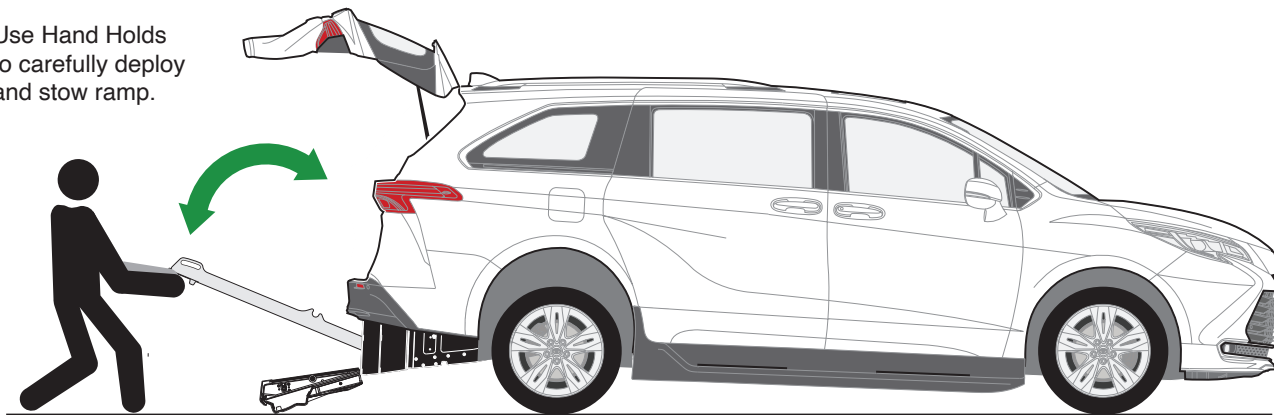
The simple stow ramp is stowed in the vertical position when a wheelchair passenger is being transported.

Deploy (extend) the ramp fully and confirm ramp rollers are at the end of slide track. Lift and fold (rotate) the ramp to the vertical position.

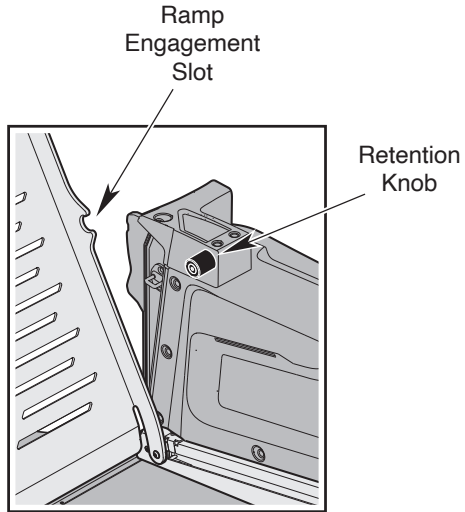
Ramp Retention Knobs

Be sure the ramp engages the retention knobs fully. See ramp detail on next page.

Use Hand Holds to carefully deploy and stow ramp.



Ensure the ramp is fully stowed and latched before closing the tailgate.

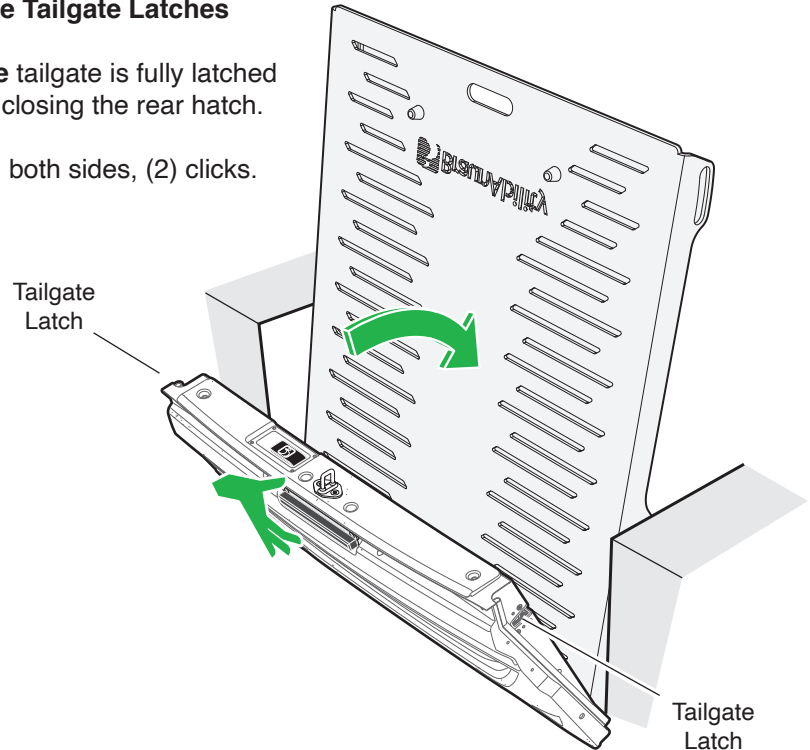


Ramp Detail

2-Stage Tailgate Latches

Ensure tailgate is fully latched before closing the rear hatch.

Typical both sides, (2) clicks.



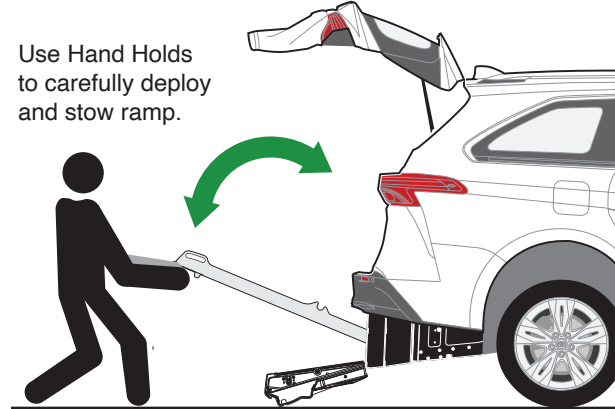
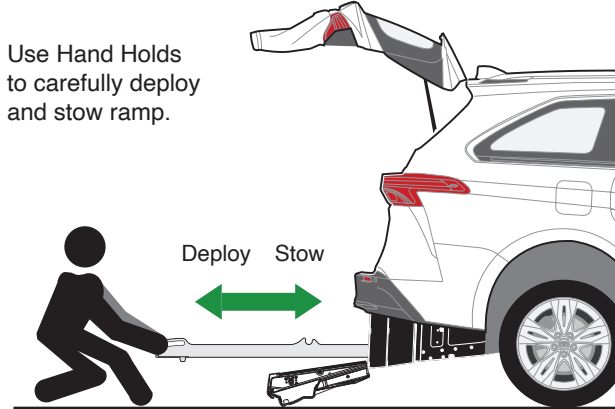
SIMPLE STOW RAMP OPERATION

Simple Stow Ramp Operation Safety

Keep clear of the area in which the ramp operates (extends, retracts, pivots, folds and unfolds).

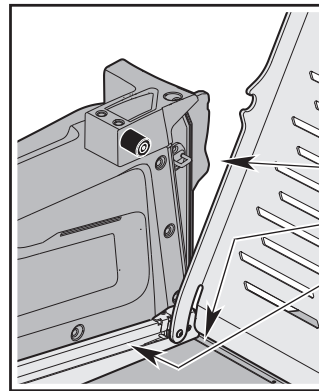
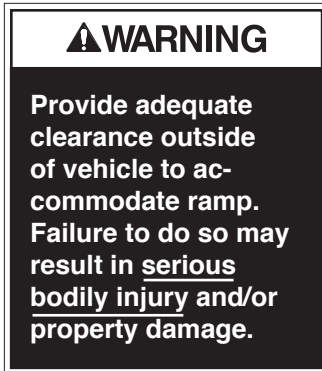
Remember to use good body mechanics when stowing and deploying the ramp. Do not release the ramp when deploying folding and unfolding the ramp to and from the vertical stow position. The ramp will free-fall.

If the ramp is in the vertical stow position, push the ramp out from inside the vehicle only if an assistant is not available and it is absolutely necessary. The ramp will free-fall.

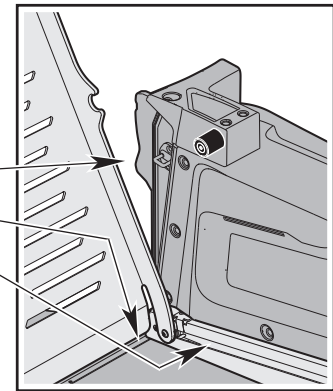


SIMPLE STOW RAMP OPERATION

Be certain there is adequate clearance outside the vehicle before deploying the ramp. Keep clear of area in which the ramp operates. Be certain no person or obstruction is within the path of the ramp when deploying or stowing the ramp. Keep clear of all ramp moving parts. Do not attempt to grip or hold the ramp sliding and folding mechanisms during operation.



Keep body parts and obstructions clear of the area in which the ramp operates.



OPERATION

Ramp Passenger Safety

Wheelchair passengers and attendants (when applicable), must use basic common sense and good judgment regarding ramp safety. Each wheelchair passenger has a unique set of physical abilities, combined with the physical characteristics of his or her wheelchair that dictate the method in which he or she will enter and exit the vehicle. Consequently, the procedures for safe operation outlined in this manual are general in nature. Wheelchair attendants should be instructed on any special needs and/or procedures required for safe transport of wheelchair passengers.

Follow all safety instructions regarding torso restraints, stability, balance, weight distribution and use of attendants as specified in the owner's manual supplied with your wheelchair. Determine, establish and practice ramp boarding and exiting procedures under the direction of your health care professional, your wheelchair representative, and your mobility representative to ensure your ability to do so safely.

Never board the ramp if you or your attendant are intoxicated. The wheelchair should be positioned in the center of the ramp at all times. You must be able to clearly view the ramp whenever boarding and exiting the vehicle. The wheelchair passenger and/or attendant must ensure the ramp is fully deployed before exiting the vehicle.

It is the responsibility of the wheelchair operator to enter and exit the vehicle on the ramp in the safest manner.

Wheelchair-Equipped Occupant Seat Belts: Wheelchair passengers should position and buckle their wheelchair-equipped seat belt (torso restraint),

WARNING

Position and fasten the wheelchair-equipped occupant seat belt before loading onto the wheelchair ramp. Failure to do so may result in serious bodily injury and/or property damage.

as specified by the manufacturer, before loading onto a wheelchair ramp.

Different types of disabilities require different types of wheelchairs and different types of wheelchair-equipped occupant restraint belt systems (torso restraint). It is the responsibility of the wheelchair passenger to have his or her wheelchair equipped with an occupant restraint (seat belt) under the direction of their health care professional.

Stabilizing Wheelchairs: Powered and manual wheelchairs are designed to remain upright and stable during normal operation. All activities which involve movement in a wheelchair have an effect on the combined center of gravity of the occupant and wheelchair. Be aware of the ramp slope (angle). The slope of the ramp has a direct effect on the center of gravity. Keep in mind your center of gravity and your ability to maintain stability and balance.



Do not operate your wheelchair on the ramp without assistance if you are unable to maintain stability and balance. Counterbalance devices (anti-tippers) may be available from your wheelchair representative to enhance stability and balance.

Do not tilt your wheelchair without assistance. Operate the wheelchair at a slow and constant speed when on the ramp. Do not accelerate suddenly when on the ramp. Do not raise the front wheelchair wheels (pull wheelie) when on the ramp.

OPERATION

The aid of an attendant stabilizing the wheelchair is recommended for optimum safety. Wheelchair passengers who intend to enter and exit the vehicle without the assistance of an attendant must determine the safest and most practical method and orientation of entering and exiting based on the physical characteristics of their personal wheelchair and his or her physical capabilities to maintain stability while the wheelchair is in motion on the ramp.

Wheelchair Attendants: When assisting a wheelchair occupant, remember to use good body mechanics. When the wheelchair is on the ramp, the attendant must grasp the push handles (or other) securely. Detachable wheelchair parts such as arm or leg rests must never be used for hand holds or lifting supports. Doing so could result in the detachable parts being inadvertently detached from the wheelchair resulting in possible injury to the wheelchair occupant and/or the attendant.

Wheelchair Orientation and Securement During Transport: The wheelchair and occupant must face the front of the vehicle and must be secured using the Forward-Facing Wheelchair Tiedown and Occupant Restraint System when riding in the vehicle.

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WHEELCHAIR TIEDOWN AND OCCUPANT RESTRAINT

Forward-Facing Wheelchair Tiedown and Occupant

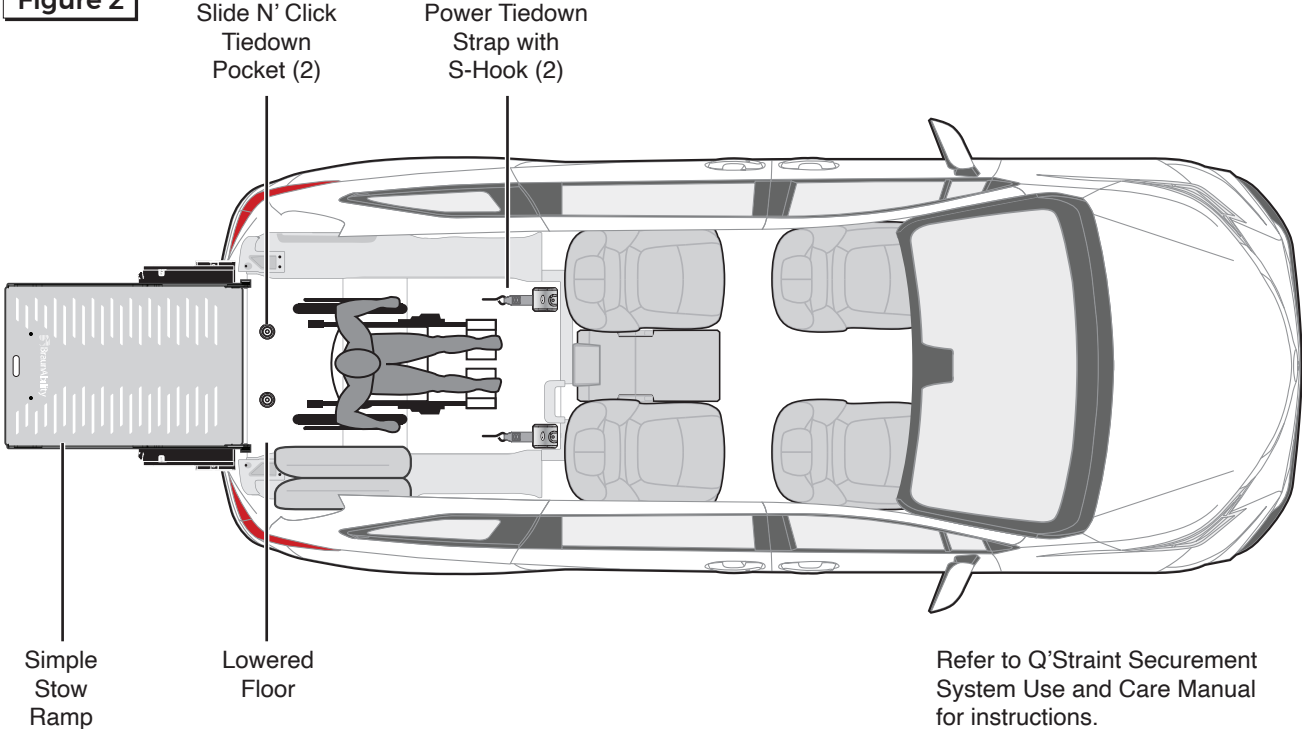
Restraint System: Floor pockets and front power retractor belts (anchorage points) provided in the lowered floor area can be utilized for restraint of a wheelchair passenger. See Figure 2 for Slide N' Click pocket and power retractor (anchorage point) locations and wheelchair positions.

One Forward-Facing Wheelchair Tiedown and Occupant Restraint Belt Kit is supplied for the tie down of one wheelchair and restraint of an occupant. The belt/tiedown kit is used in conjunction with the floor pockets and power retractors (anchorage points).

Refer to Q'Straint Securement System Use and Care Manual for instructions.

WHEELCHAIR TIEDOWN AND OCCUPANT RESTRAINT

Figure 2



SEAT OPERATION

Flip Down Rear Bench Seat (if equipped)

A two-passenger fold-a-way seat is available as a rear seating option. The two-passenger seat is mounted on a cantilever seat base. The seat can be stowed clear of the lowered floor for unrestricted wheelchair access when not in use.

If equipped with flip down rear bench seat and the Simple Stow ramp, the ramp should be in the vertical stow position when this seat is deployed/in-use.

Note: The OEM seat storage system is not available.

Deploy (Lower) Seat

To Deploy (Lower) Seat:

1. Rotate truss lock (A) counterclockwise to unlock seat.
2. Push seat deploy latch (B), pull top of seat and lower to full horizontal position (ensure locked).

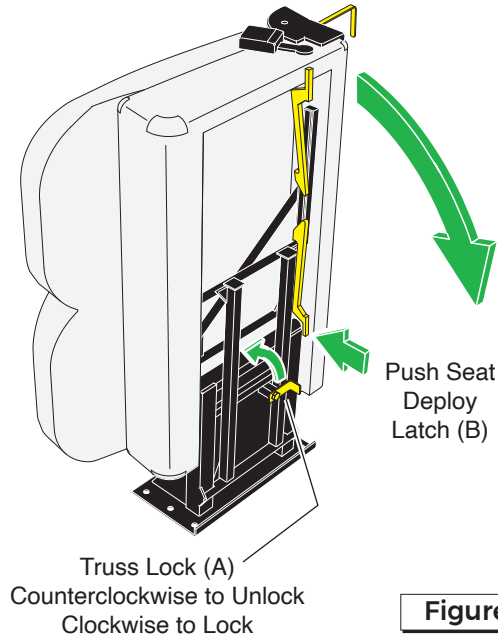
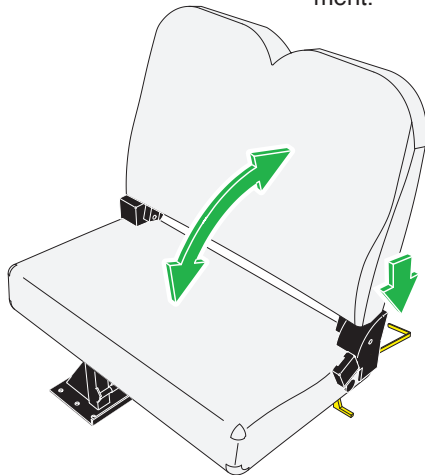


Figure 3

Seat Back

To Deploy (Raise) Seat Back:

Push down recline lever (C) and raise seat back rearward to vertical position. Ensure latch engagement.



Push down Recline Lever (C)

Figure 4

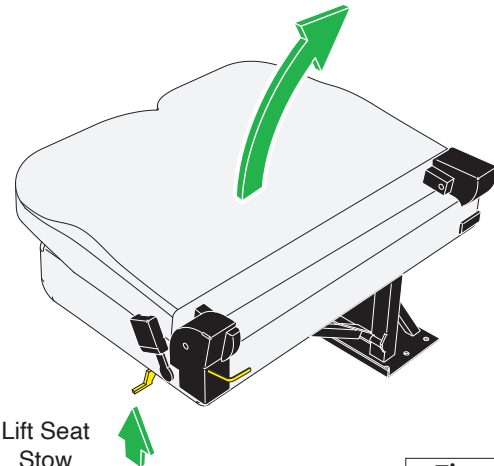
To Stow (Lower) Seat Back:

Push down recline lever (C) and lower seat back forward to horizontal position. Ensure latch engagement.

Stow (Raise) Seat

To Stow (Raise) Seat:

1. Lift seat stow latch (D) and lift seat to full vertical position (ensure vertical locked).
2. Rotate truss lock (A) clockwise to lock seat. See Figure 3.



Lift Seat Stow Latch (D)

Figure 5

MAINTENANCE

BraunAbility® wheelchair accessible vehicles are designed to provide years of pleasure and mobility independence. Regular preventive maintenance procedures will ensure trouble-free operation and increase the service life of your vehicle, as well as enhancing safety. Review this maintenance section with your sales representative.

Consumer Maintenance

As a consumer, general preventive maintenance cleaning and visual inspection procedures should be a part of your routine. Keeping the wheelchair accessible door and lowered floor opening clean is one of the most effective preventive maintenance practices the consumer can exercise. Inspect and clean often.

Rear Entry Vehicles

Keep the ramp/lowered floor seal and opening free of debris, ice and snow.

Pay close attention to the wheelchair accessible power door, kneel and ramp functions (as equipped). Inspect wheelchair tiedowns, occupant restraint belts and associated hardware.

If there is any sign of damage, wear, abnormal condition or improper operation, discontinue use immediately. Contact your sales representative or call 1-800-488-0359. One of our BraunAbility® Customer Care representatives will direct you to an authorized service center.

Preventive maintenance procedures performed by the consumer do not take the place of the procedures outlined in the Maintenance Guidelines and Service Log Booklet, or the maintenance procedures specified in the corresponding service manual.



Dealer Scheduled Maintenance

Maintenance of the wheelchair accessible systems and equipment is vital to function and reliability. Mobility equipment maintenance should be performed in conjunction with the maintenance scheduled by the vehicle OEM manufacturer.

Have OEM and BraunAbility® maintenance procedures performed according to recommended oil change intervals, or at 5,000 mile/8,000 km/6 month intervals (whichever comes first). A detailed maintenance schedule is provided in the Maintenance Guidelines and Service Log

Booklet that will closely correspond with the OEM maintenance schedule. Keep track of scheduled maintenance and service procedures in the Maintenance and Service Log.

BraunAbility® lowered floor wheelchair accessible vehicles must be maintained and serviced by authorized service representatives who have attended the Mobility Service Excellence training program (MSE certified).

Service technicians should be familiar with the lowered floor configuration and any specialized driving equipment (driving controls). Extra care must be taken to avoid possible damage.

Your BraunAbility® certified dealer can perform maintenance and

service procedures, or recommend a qualified service facility. If in doubt, call 1-800-488-0359. A BraunAbility® Customer Care representative will direct you to an authorized service center.

⚠ WARNING

Maintenance and lubrication procedures must be performed by authorized service personnel as specified in this manual, maintenance booklet and applicable service manual. Failure to do so may result in serious bodily injury and/or property damage.

HYBRID SYSTEM - PRECAUTIONS

Hybrid System Features

Your vehicle is a hybrid vehicle. It has characteristics different from conventional vehicles. Be sure you are closely familiar with the characteristics of your vehicle and operate it with care.

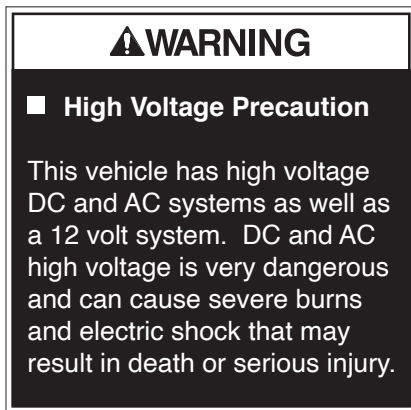
The hybrid system combines the use of a gasoline engine and an electric motor (traction motor) according to driving conditions, improving fuel efficiency and reducing exhaust emissions.

Hybrid System Precautions

Be sure to obey all precautions and warnings listed on the vehicle, in this manual and in the Toyota Sienna HV Owner's Manual.

Take care when handling the hybrid system, as it is a high voltage system (about 650V at maximum) as well as contains parts that become extremely hot when the hybrid system is operating. Obey the warning labels attached to the vehicle.

The OEM hybrid system has not been affected by the conversion process. Please refer to the Toyota Sienna HV Owner's Manual for hybrid system precautions, notices, warnings and hybrid battery air intake vent maintenance.



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AUXILIARY POWER SUPPLY / BELOW FLOOR OBSTRUCTIONS

Note: The technical information provided on pages 32-35 of this manual is service related. If you are having an electrical tie-down, power seat or other auxiliary electrical device installed in your vehicle, this information should be supplied to the technician.

⚠ CAUTION

Do not connect auxiliary devices to vehicle battery. Doing so may result in damage to electrical system and/or electronic components.

Auxiliary Power Supply: Do not connect auxiliary devices directly to the vehicle battery. Doing so may result in damage to electrical system and/or electronic components.

Two fuse blocks are provided as an auxiliary power source for dealer-installed auxiliary electrical device(s). Fuse block details and specifications are provided on following page.

Below Floor Obstructions:

When installing aftermarket equipment, obstructions below the floor must be avoided. Obstructions include wiring, fuel system, brake lines, etc. Installers must be aware of these obstructions.

Refer to the illustration on page 35 to avoid contacting or damaging vital components under the floor.

⚠ WARNING



**Risk of electrical fire!
Install and electrically terminate auxiliary electrical device as specified by device manufacturer.**

AUXILIARY POWER SUPPLY / BELOW FLOOR OBSTRUCTIONS

Fuse Blocks: Two fuse blocks are provided for use as an auxiliary power source (one ignition fuse block and one battery fuse block).

The battery fuse block provides power at all times (independent of the vehicle ignition). The ignition fuse block supplies power only when the vehicle ignition is on.

The installer is responsible for supplying the correct gauge wire and fuse for the particular device to be attached to the fuse block (as specified by the manufacturer of the device).

Ignition Fuse Block: The total maximum load must not exceed 30 amperes.

Battery Fuse Block: The total maximum load must not exceed 40 amperes.

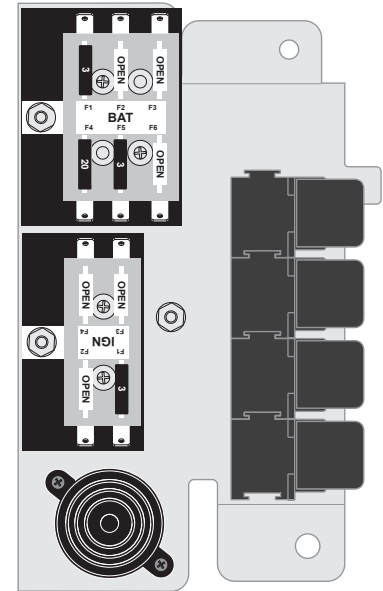
Ignition & Battery Load: The total combined maximum load must not exceed 50 amperes.

Note: If installing an auxiliary electrical device that requires more than a 30 ampere ignition or 40 ampere battery power source (50 ampere combined), an alternative power source must be provided.

Fuse Block Access: The fuse blocks are located behind the passenger side rear access panel.

Note: The fuse blocks are part of an electrical assembly. The box contains the fuse blocks, back-up alarm relay, ignition relay and a ground stud. There is also a relay and buzzer provision for electric tie-down retractors.

Fuse Block Electrical Assembly



AUXILIARY POWER SUPPLY / BELOW FLOOR OBSTRUCTIONS

Below Floor Obstructions

When installing an electrical tie-down, power seat or other aftermarket electrical device, obstructions below the floor must be avoided. Obstructions include wiring, fuel system, brake lines, etc. Installers must be aware of these obstructions.

Refer to the illustration on the following page when installing aftermarket equipment to avoid contacting or damaging vital components under the floor. Drilling or cutting into such obstructions may result in potential hazards as well as property damage.

Note: Some wiring harnesses shown may not be present. Avoid all harness locations.

WARNING

Check for obstructions such as wires, gas lines, exhaust, etc. before drilling or cutting through floor. Failure to do so may result in serious bodily injury and/or property damage.

WARNING

■ **High Voltage Precaution**

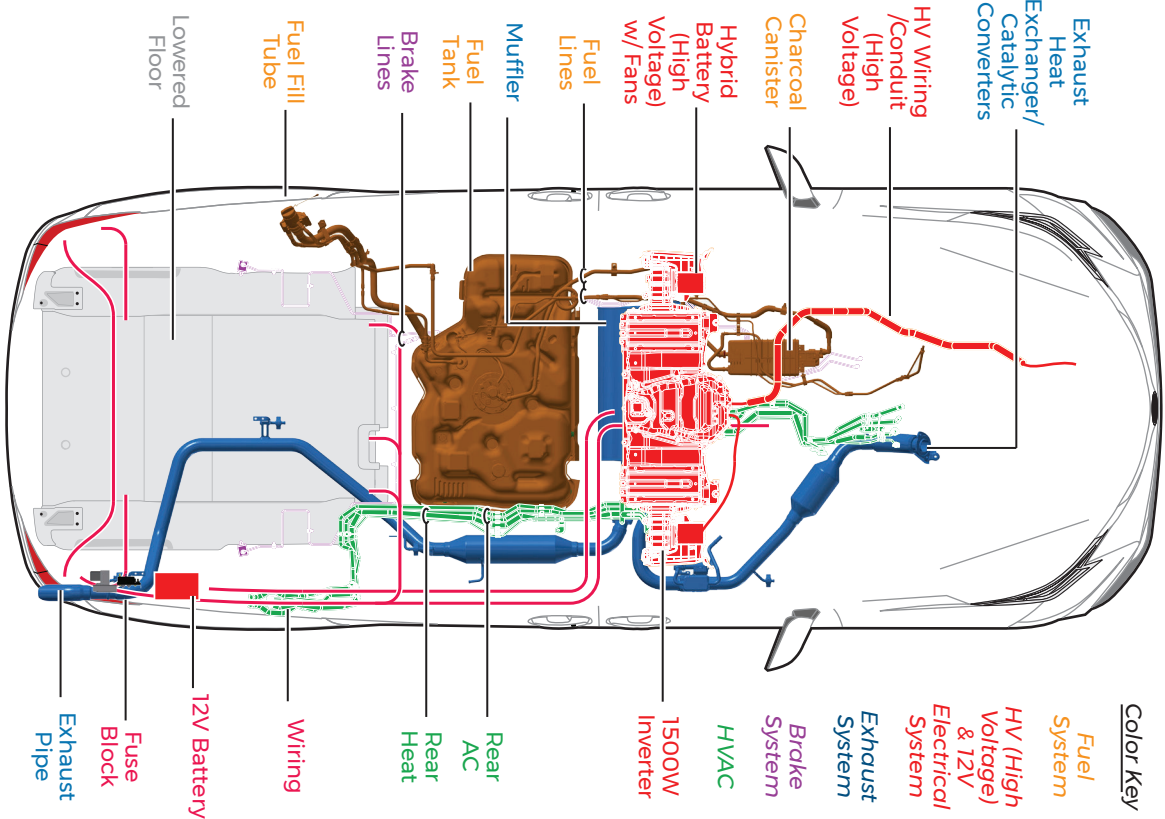
This vehicle has high voltage DC and AC systems as well as a 12 volt system. DC and AC high voltage is very dangerous and can cause severe burns and electric shock that may result in death or serious injury.

WARNING



**Risk of electrical fire!
Install and electrically terminate auxiliary electrical device as specified by device manufacturer.**

AUXILIARY POWER SUPPLY / BELOW FLOOR OBSTRUCTIONS



Color Key

JACKING AND TIRE CHANGING

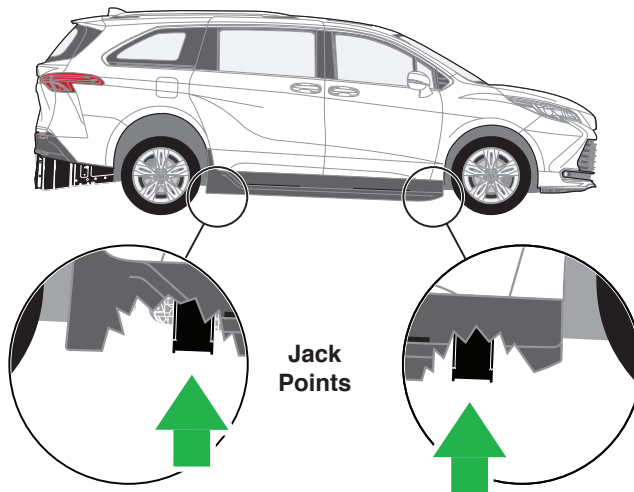
Jacking and Tire Changing

Interior Spare Tire Mount: The spare tire is located inside the rear driver side wall compartment (OEM location). The OEM jack is relocated to the rear driver side wall compartment, behind the spare tire. The jack handle and winch handle tools are stored inside the rear passenger side wall compartment (OEM location).

Jack Points: Front and rear wheel jacking points have been repositioned during conversion procedures. The modified vehicle jack points are depicted in the illustration at right.

Jacking and Tire Changing Procedures: Jacking and tire changing procedures have not been affected by the conversion. Detailed tire changing instructions are provided in the OEM-supplied owner's manual.

Refer to the OEM-supplied manual for tire changing instructions and safety precautions, as well as instructions regarding other roadside emergencies.



Towing with a Lowered Floor Vehicle

Use of a lowered floor vehicle for towing is prohibited.

Transporting a Lowered Floor Vehicle

BraunAbility lowered floor vehicles should be transported on a trailer rather than towed with one set of wheels suspended and the other set of wheels remaining in road contact.



Trailer Transport

REPORTING SAFETY DEFECTS

Reporting Safety Defects to BraunAbility

In addition to notifying NHTSA we certainly hope you will notify us. Please contact Customer Care at 1-800-488-0359, or write:

BraunAbility
631 West 11th Street
P.O. Box 310
Winamac, IN 46996 USA

Reporting Safety Defects to the United States Government

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying BraunAbility.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer or BraunAbility.

To contact NHTSA, you may either call the Auto Safety Hotline toll-free at 1-800-424-9393 (or 366-0123 in Washington, D.C. area) or write to:

NHTSA, U.S. Department of Transportation
Washington, D.C. 20590

You can also obtain other information about motor vehicle safety from the Hotline.



braunability.com

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PATENTS PENDING

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