



WAEV

GEM WAEV LLC – Model Year 2026 LIMITED WARRANTIES

FOUR-YEAR VEHICLE LIMITED WARRANTY

GEM WAEV LLC, 2114 Ball Road, Anaheim, CA 92804, provides a FOUR-YEAR/20,000 mile (32,200 km) LIMITED WARRANTY on all components of your GEM electric vehicle against defects in material or workmanship. Mileage is unlimited for the first 6 months. After month 6, coverage expires at 20,000 miles or 4 years, whichever comes first. This warranty is transferable to another consumer during the warranty period through a GEM dealer, but any such transfer will not extend the original term of either warranty.

SEVEN-YEAR LITHIUM-ION BATTERY LIMITED WARRANTY

Battery coverage in this LIMITED WARRANTY begins on the date of purchase by the original retail purchaser and continues for EIGHTY-FOUR MONTHS or 30,000 miles (48,300 km), whichever comes first. During this period, GEM WAEV LLC warrants your vehicle's battery against defects in materials or workmanship. After the first forty-eight months in service, a defective battery will be replaced on a manufacturer/customer shared basis provided that the warranty limit of 30,000 miles (48,300 km) has not yet occurred.

Lithium-Ion battery pack coverage schedule for vehicles with less than 30,000 miles:

- Up to 48th Month of Service: 100% of the cost of an approved GEM battery at a GEM dealer.
- 49th – 60th Month of Service: 75% of the cost of an approved GEM battery at a GEM dealer.
- 61st – 72nd Month of Service: 50% of the cost of an approved GEM battery at a GEM dealer.
- 73rd – 84th Month of Service: 25% of the cost of an approved GEM battery at a GEM dealer.

WARRANTY REGISTRATION

Both warranties begin on the date of purchase by the first owner, or one year after it is manufactured, whichever comes first. At the time of sale, the Warranty Registration Form must be completed by your dealer and submitted within three days. Purchasers must obtain a copy at time of signing as this serves as proof of coverage. **NO WARRANTY COVERAGE WILL BE ALLOWED UNLESS YOUR VEHICLE IS REGISTERED WITH GEM WAEV LLC.** Initial dealer preparation and set-up of your vehicle is very important in ensuring trouble-free operation.



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WARRANTY COVERAGE AND EXCLUSIONS

This GEM WAEV LLC limited warranty excludes any failures that are not caused by a defect in material or workmanship. THIS WARRANTY DOES NOT COVER CLAIMS OF DEFECTIVE DESIGN. This warranty also does not cover acts of God, accidental damage, abuse or improper handling.

Additional exclusions:

- Normal wear and tear, abuse, or improper handling.
- Altered, modified, neglected, improperly maintained, or racing/competition use.
- Damages during trailer transit or from unauthorized service/parts.
- Consumables and wear items: wheels, tires, suspension, steering, brakes, bushings, bearings, surfaces, upholstery, lubricants, sealants, bulbs, lamps, fuses and circuit breakers.

Battery coverage also excludes:

- Over-charging, under-charging, neglect, improper storage, or abuse.
- Damage from fire, flooding, freezing, wreckage, explosion, or submersion.
- Charging with non-OEM or unapproved chargers/software.
- Improper installation, loose/corroded hardware, or use of additives.
- Entering or otherwise tampering with the battery power module.
- Use of unauthorized battery management system or motor controller or related software

LIMITATIONS/EXCLUSIONS OF WARRANTIES AND REMEDIES

The exclusive remedy is repair or replacement of defective components. GEM WAEV LLC is not liable for incidental, consequential, or special damages (transportation costs, rentals, loss of use, profits, or personal time). The implied warranty of fitness for a particular purpose is excluded from this limited warranty. All other implied warranties are limited to the same duration as above. Some states do not allow these limitations, so they may not apply to you.