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# GRECH MOTORS WARRANTY INFORMATION

Grech Motors is committed to excellence throughout our entire bus line. We offer a sensational warranty program for all of our buses. We are here to assist you with all your warranty needs, so please call Grech Motors for any assistance: **855 99-GRECH**.

**Service and Warranty Contacts:**

Ralph Garcia – (951) 465-7138

rgarcia@grechmotors.com

**5 Years or 100,000 Miles Limited Warranty:**

Main Bus Body Structural Components and Bus Body Conversion and Interior Components

INCLUDES PARTS and LABOR

- Aluminum Body Panels.
- Fiberglass Body Components.
- Steel Tube Cage.
- Altro Flooring and Subfloor.
- Exterior Paint\*
  - \*Grech Motors paint warranty is 3 Years or 50,000 miles.
  - \*Grech Motors paint warranty on custom color changes is 2 Years or 50,000 miles.
  - \*Grech Motors is not responsible for paint damage caused by vinyl graphics or graphics wraps.
- Interior Panels.
  
- Frameless Coach Windows and Front Viewing Window.
- Grech Motors Bus Body Electrical Panel and Wiring Harness.

**Grech Exclusive Seating**

- 3 Years or 50,000 miles.
  - Includes all seating surfaces and seat hardware.

**Electrical Components – Relays, Electric Motors, Lighting, etc.**

- Limited Warranty of 2 Years Unlimited Miles.

**REI Electronics**

REI Audio Video Systems

Limited Warranty of 2 Years Unlimited Miles

**Firefly Electronics Control System**

Limited Warranty of 1 Year Unlimited Miles

**Jensen Electronics**

Jensen Audio Video Systems

Limited Warranty of 3 Years Unlimited Miles

**HVAC System**

Warranty:

(2013-2017 models): 2 Years Unlimited Miles

(2018 and beyond): 3 Years or Unlimited Miles

### **Ford Commercial Vehicle Chassis Service:**

Click link below for an updated list of Ford Commercial Vehicle Center service facilities for all Ford chassis related warranty needs.

<https://fordcommercialvehiclecenter.com>

### **Mercedes-Benz Sprinter Chassis Service:**

Click link below for an updated list of all Mercedes-Benz Sprinter service facilities for all Sprinter chassis related warranty needs.

<https://www.mbvans.com/sprinter/shopping-tools/find-a-dealer>

### **Freightliner Chassis Service:**

Click the link below for an updated list of all Freightliner service facilities for all Freightliner chassis related warranty needs.

<https://freightliner.com/dealer-search/>

### **Cummins Engine Service:**

Click the link below for an updated list of all Cummins Engine service facilities for all Freightliner chassis related warranty needs.

<https://www.cummins.com/locations>

Cummins Coach Care Service Centers:

<https://www.cummins.com/sites/default/files/2019-04/coach-care-locations-by-state-april-2019.pdf>

### **Allison Transmission Service:**

Click the link below for an updated list of all Allison Transmission service facilities for all Freightliner chassis related warranty needs.

<https://www.allisontransmission.com/sales-service-locator>

Grech Motors Inc. (hereinafter referred to as Grech Motors) is the final stage manufacturer of an incomplete vehicle which is manufactured and separately warranted by the incomplete vehicle manufacturer. This limited Warranty thus does not extend to any part or portion of the incomplete vehicle except as specifically required by any applicable Federal law or regulation. Original Equipment Manufacturer (OEM) chassis may have been modified by Grech Motors from the original configuration.

Grech Motors warrants to the original purchaser of each new Grech Motors bus, the body structure which is defined as the cage, skin, front and rear caps, and floor structure to be free from defects, in material and workmanship under normal use and service for five (5) years or 100,000 miles, whichever comes first, from the date of purchase by the original retail customer. In the event of a Warranty claim, Grech Motors reserves the right to replace or repair the defective part.

Grech Motors further warrants to the original purchaser of each new Grech Motors bus, that all parts (except electronic parts and HVAC system which are warranted by their original manufacturer) installed by Grech Motors will be free from defects in material and workmanship under normal use and service for five (5) years, or 100,000 miles, whichever comes first, from the date of purchase by the original retail customer.

**The original retail customer MUST OBTAIN, PRIOR TO PERFORMING ANY WORK, A REPAIR AUTHORIZATION NUMBER (R.A.N) ON ANY Grech Motors bus. The original retail customer should contact the Warranty Department of Grech Motors.**

Provided that prior authorization was obtained from the Warranty Department of Grech Motors, all labor costs associated with the repair or replacement of defective parts will be paid by Grech Motors. Grech Motors reserves the right to make a physical inspection of the bus by authorized factory personnel following any complaint prior to any repair.

Grech Motors shall have no liability for any defect or damage caused by the original owner's use of parts or services which are not authorized by Grech Motors or for any parts or paint which have been subject to misuse, neglect or accidents, or have been subject to external mechanical or chemical influences, especially stone chips, airborne rust or industrial fall-out. This Limited Warranty DOES NOT cover loss to time, inconvenience, loss of use of any vehicle, cost of rented replacement vehicle, or lodging or mileage expense in connection with any warranty repairs.

**NO PERSON IS AUTHORIZED TO ALTER OR CHANGE IN ANY WAY THE TERMS AND CONDITIONS OF THE ABOVE STATED LIMITED WARRANTY.**

It is the policy of Grech Motors, Inc., to incorporate product improvements to our products whenever possible or practical to do so. We reserve the right to make changes and or improvements at any time without incurring any obligation to make such changes on previously sold products. Additionally, the information and specifications contained within this manual are current at time of printing. Subsequently all information contained in this manual is subject to change at any time, without notice.

Please note that this manual applies to all Shuttle bus and Limousine bus models and explains standard equipment as well as many options, and may include equipment not presently installed on your vehicle.

## **Download Owner's Manuals and OEM Warranties**

[Grech Motors Owner's Manual](#)

[Grech Motor Sprinter Manual](#)

[Mercedes-Benz Sprinter Warranty](#)

[Ford E450/F450](#)

[Ford F550 Warranty](#)

[Ford F650 Warranty](#)

[Freightliner Warranty](#)

[Cummins ISB6.7 Warranty](#)

[Cummins Engine Light Guide](#)

[Cummins Engine Driver Tips](#)

[Freightliner M2 driver's manual](#)

[Freightliner M2 maintenance manual](#)

[Freightliner Def Driver Information Card](#)

[BCE Electric Door – Bus](#)

BCE doors installed on all bus models beginning January 2020.

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## **Additional Warranty Portals**

[FORD WARRANTY CENTER](#)

[FCCC BUS WARRANTY](#)

Leading the way in high-end bus manufacturing.

Contact

[\(855\) 994-7324](tel:(855)994-7324)

[Sales@GrechMotors.com](mailto:Sales@GrechMotors.com)

6915 Arlington Ave, Riverside, CA 92504

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